

Family Guides Support Worker

Job Description

Reporting To	Head of Work and Learn Well Services
Place of Work	Llanelli
Contract	Fixed Term Contract - 12 months £10.90 per hour based on a 14 hour week A willingness to work flexibly is a necessary element of this post.
References	Offer of employment is subject to satisfactory references and a DBS check
Other	None
Line Management Responsibility	None

About Foothold Cymru

Foothold Cymru is a social justice organisation. Established over 30 years ago, our vision is to create strong, cohesive communities where individuals have the power to thrive and not just survive. To do this we address both the causes and symptoms of poverty and inequality by designing our services with, not for, individuals and communities most affected by these issues, so they have the skills to overcome challenges and develop resilience.

About the Project/Service

Family Guides is a project that has been co-created with families with lived experience of poverty, as a way of supporting other local families who are facing hardship. Funded jointly by Trusthouse Charitable Foundation and Moondance Foundation the overall aim of the project is to support local families to improve their ability to maximise the support and services available to them due to the cost-of-living crisis.

Over a twelve-month period, we expect the project to work with 40 local families with an emphasis on delivering the following outcomes.

- Improved financial literacy skills.
- Increased health and wellbeing, particularly mental wellbeing.
- Increased household income.

As part of this work, we are looking to employ several Family Support Workers to help in delivering the outcomes. The role will suite an energetic, committed and creative individual with a sense of humour and lived experience of hardship.

Job Purpose

As a Family Guides Support Worker you will be managing a small case load of families and working alongside them towards self-identified goals, and with the families permission, signposting where necessary.

Key Tasks and Accountabilities

- Complete an 8-week training program with other Family Guides Support Workers.
- Co-create action plans with local families to support them with their goals.
- Manage a small case load of families, meeting with them regularly and supporting them with their goals, harnessing their own strengths, knowledge and skills.
- Regularly reviewing action plans, documenting progress and on-going goals
- Encourage families to widen their network of relationships and to effectively use the support and services available in the community.
- Identifying external services and, where necessary, making referrals to these services.
- Guide families through Personal Money Management sessions.
- Assist in the promotion of the project
- Attend project referral meetings
- Contribute towards the creation of an organisation / resource database.
- Comply with wider organisational policies and procedures
- Carry out other duties commensurate with the responsibilities of the role.

This is not an exhaustive list of tasks and will be reviewed and amended in light of how the project develops.

Person Specification

Experience	<ul style="list-style-type: none">• Lived experience of poverty would be desirable.• Experience of supporting families would be desirable.
Knowledge and Skills	<ul style="list-style-type: none">• Ability to manage caseload and make suitable referrals (where necessary)• Basic ICT Skills (Word and Email) would be advantageous

No formal education / qualification required.



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